

Earth Support

Cancellation

18 Dec 2024

Returning your router

To return your router, please package it securely and return it to the address listed below.

Earth Broadband Returns,

4 Pedlars Walk,

Ringwood,

Hampshire,

BH24 1EZ

Please ensure your name is clearly displayed on the inside or outside of your parcel so we can identify who the parcel came from.

If we do not know who sent the parcel, we do not know who to return the charge to.

Make sure to keep a copy of the tracking information should anything go wrong with the delivery.